

# Privacy Policy – Pro Paint Teams

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At Pro Paint Teams, we respect your privacy and are committed to protecting any personal information you choose to share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you provide your contact details through our advertisements or online forms.

## 1. Information We Collect

When you respond to our advertisements or contact us through an online form, we may collect:

- Your name
- Contact number
- Email address
- Any additional details you voluntarily provide about your project or requirements

## 2. How We Use Your Information

We use your personal details only for the following purposes:

- To respond to your inquiry or request for a quotation
- To provide information about our painting and related services
- To schedule site visits, consultations, or follow-ups
- To send updates about your project or communicate important service information

We will not use your information for unrelated marketing purposes without your consent.

## 3. Sharing of Information

Your personal information will **not** be sold, rented, or shared with third parties, except:

- When required by law
- When necessary to deliver services, you have requested (e.g., subcontractors involved in a project, with your knowledge)

## 4. Data Security

We take reasonable steps to protect your personal information from unauthorized access, use, or disclosure.



Pro Paint Teams

Tel: 028 205 0010  
WhatsApp: 082 594 0330  
[info@propaintteams.co.za](mailto:info@propaintteams.co.za)

## 5. Retention of Information

We keep your details only as long as necessary to fulfil the purpose for which you provided them, unless a longer retention period is required by law.

## 6. Your Rights

You may at any time:

- Request access to the personal information we hold about you
- Ask us to update, correct, or delete your information
- Withdraw your consent for us to contact you

To exercise these rights, please contact us using the details below.

## 7. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us at:

Email: [info@propaintteams.co.za](mailto:info@propaintteams.co.za)

Tel: 028-205 0010

WhatsApp: 082 594 0330